

Domestic Endorsement

Effective from 16 March 2023

Important information about this Endorsement

This Endorsement contains updates and additions to the Domestic policy document (policy), effective 27 August 2020. This Endorsement should be read together with the policy. The policy is amended by this document with effect from the date on which this Endorsement is given to you.

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In summary, this Endorsement extends your policy to cover:

- Costs (up to \$5,000) to change your travel arrangements if you are diagnosed with COVID-19 before you leave and your journey is cancelled or amended
- Costs (up to \$5,000) to change your travel arrangements if you are diagnosed with COVID-19 after you leave and your journey is interrupted or cut short

This Endorsement provides cover for specific events related to COVID-19 as stated below and it's important to know that we don't cover all COVID-19 related events.

This is a summary only and is not to be read as part of the policy, you must read and consider the important changes outlined in this Endorsement.

Updates and additions

We have made several updates and additions to your policy.

We've added a new general exclusion under section E. General Exclusions – things we never cover (page 64). Please insert the following new general exclusion:

E.37

COVID-19

COVID-19.



Exception

Claims under section D.12.

> Please note this exception is explained in full overleaf and specifically relates to COVID-19 diagnosis benefits.

We've also made an amendment to an exclusion which applies to both:

- section D.1.4 Other losses we won't cover if you need to change your plans before you leave (page 40)
- section D.2.5 Other losses we won't cover if you need to change your plans after you've left (page 44)

In both instances (D.1.4 and D.2.5), insert the wording in bold text to the existing exclusions:

- An epidemic or pandemic, **or the threat or perceived threat of an epidemic or pandemic**
- Exception: claims under section D.12.**

> Please note this exception is explained in full overleaf and specifically relates to COVID-19 diagnosis benefits.

Insert a new section: D.12 COVID-19 diagnosis benefits

Cover under this policy is extended to include claims arising from a diagnosis of COVID-19, under the following sections of your policy only. General exclusion E.37 applies in all other circumstances.

D.1.1 Cancelling or changing your journey

This section is extended to cover you if you need to cancel or change your travel arrangements before your journey, because you are diagnosed with COVID-19 during the period of insurance.

Where claiming for costs or losses arising under this section, the maximum amount we pay is \$5,000 for each paying person.

Your claim must meet all conditions of cover in the policy including in section [D.1.3 Conditions of cover for cancelling or changing your journey before you leave \(page 39\)](#).



What we won't cover

We won't cover any of the following.

- Anything excluded under [D.1.1 What we won't cover \(page 38\)](#) and [D.1.4 Other losses we won't cover if you need to change your plans before you leave \(page 40\)](#)
- Anything excluded under [E. General exclusions – things we never cover \(page 64\)](#)

D.2.1 Travel interruption

This section is extended to cover you if your journey is interrupted for more than 12 hours and you need to re-arrange your travel arrangements, because you are diagnosed with COVID-19 during the period of insurance.

Where claiming for costs or losses arising under this section and section D.2.2, the maximum amount we pay is \$5,000 for each paying person.

Your claim must meet all conditions of cover in the policy including in section [D.2.1 Travel Interruption \(page 41\)](#).



What we won't cover

We won't cover any of the following.

- Anything excluded under [D.2.1 What we won't cover \(page 42\)](#) and [D.2.5 Other losses we won't cover if you need to change your plans after you've left \(page 44\)](#)
- Anything excluded under [E. General exclusions – things we never cover \(page 64\)](#)

D.2.2 Cutting your journey short

This section is extended to cover you if your journey is interrupted so that you need to re-arrange your travel arrangements to return home because you are diagnosed with COVID-19 during the period of insurance.

Where claiming for costs or losses arising under this section and section D.2.1, the maximum amount we pay is \$5,000 for each paying person.

Your claim must meet all conditions of cover in the policy including in section [D.2.4 Conditions of cover for changes to your journey once you have left \(page 43\)](#).

**What we won't cover**

We won't cover any of the following.

- Anything excluded under D.2.5 Other losses we won't cover if you need to change your plans after you've left (page 44)
- Anything excluded under E. General exclusions – things we never cover (page 64)

Important information that applies to all sections

**For your information**

Please note the following exclusion in the policy:

- Under all of section D, we won't cover any claims, costs or losses directly or indirectly arising from, related to or associated with:
 - E.2 A government or official authority's directive, restriction, prohibition, quarantine or detention (page 64)